



WOODTREND LTD QUALITY POLICY STATEMENT

Woodtrend is a privately owned limited company.

We have an enviable reputation for delivering what we promise and have a diverse portfolio of clients; please consult our website for more details about us and our range of clients.

Our quality commitments

We will demonstrate our commitment to quality through:

- Providing a focus on customer requirements.
- Compliance with legal and other relevant requirements.
- The continual improvement of our performance throughout our operations and activities.

Our quality objectives

- Monitoring and improving the satisfaction of our customers.
- Managing our processes carefully to maximize the benefits to our clients.
- Adoption of best practice in our construction activities
- The identification and management of critical and business activities
- Consideration of our neighbours, wildlife and the cityscape.
- Promotion of improved performance by our contractors and suppliers
- Achievement and maintenance of a quality management system conforming to ISO 9001.

Quality performance

Our objectives will be delivered through a programme of quality targets and will be managed and monitored by our motivated team.

Who is this policy statement for?

Copies of this quality policy statement will be made freely available to all those with an interest. This statement will be promoted to employees, customers and representatives of the local communities in which we operate.

Signature: Lynne Schey

Date: 01/07/2022